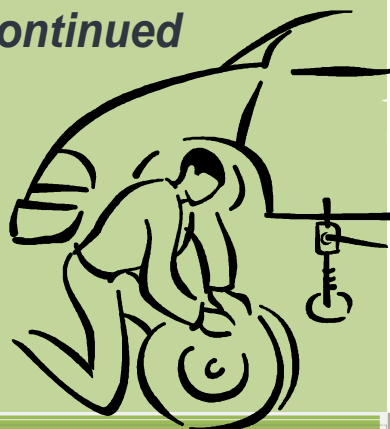




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- Questions asked this month
- What has GM discontinued recently?
- RMS News
- Upcoming Events



ISSUE

02

September
2009

5%

Off

We hope you have a wonderful Labor Day Holiday! Here is a 5% Coupon Code for you to use for the remainder of September which will give you a 5% discount on all of your product purchases. During check-out, use the coupon code **LaborDay09** for your discount!

RMS Auto Parts Newsletter

Customer Rides!

Jay Johnson is the original owner of this beautiful Dark Cherry Metallic, 1996 Impala SS. We at RMS have had the pleasure of seeing this car win trophy after trophy at local and national car shows. The modifications list on this car is VERY long (barely fitting on his display board).



Welcome New Customers!



RMS would like to thank all of its customers for their business. We were blessed to talk by phone and email whenever you needed assistance with your vehicles. As a result of a suggestion given to us by one of our customers, we have decided to start a monthly newsletter. We will feature sections such as; Customer Rides, Recently asked questions, what's new at RMS, and what's been discontinued by GM recently.

This month, our customer Rides section will feature one of our customers from Texas, Jay Johnson. If you would like to have your ride featured, please just send us an email with some photos and a short story about your car. We would LOVE to see it and publish it.



Upcoming Events

HOSSEst: Will be held October 9-11, 2009 in Fort Worth Texas. For more information go to:

http://www.hossimpala.com/hossfest/index_2009-05-30.html

Do you have a car show event coming up you would like us to post on the newsletter? Please send us an email at rms@rmsautoparts.com

Recently Asked Questions

We respond to questions everyday from our customers searching for answers to their car issues. Here are a few of some recently asked questions.



Q: "Hello RMS. Can you tell me if you can send parts to the United Kingdom?"

A: "Yes, we do ship to the United Kingdom. In fact we have many customers in European countries including Germany, France, Ireland, Finland, Switzerland, and Sweden. We also ship to some countries in the Middle East as well as Australia and New Zealand. We are always amazed at the amount of GM cars overseas".

Q: "I have a 96 Impala 55 and want to replace all 4 oxygen sensors. Will PN19178930 work for all four sensors locations or do different sensor locations require different sensors? Thank you."

A: "All four O2 positions in your 96 Impala use the same sensor. It is an AF575 - GM# 19178930"



Q: "I have a 1996 Impala 55. The fuel gauge is sporadic. What do I need to fix it? Plus a pump and strainer while the tank is down"

A: "Sounds like you need to replace your sending unit in your '96 Impala.

Here are the parts you'll need:

FL51072 - Fuel Sender

EP381 - High Output Electric Fuel Pump

T542 - Fuel Sender Strainer

These are all AC Delco parts that come with a 1 year warranty."



Recently Discontinued Items from GM and AC Delco

It seems more and more parts are falling off the GM and AC Delco shelves. Here are some items that have been discontinued recently:

10208794 - Corvette LT1 Fuel Rail Cover (Left).

GM is completely out of stock of the left side Corvette LT1 fuel rail cover. There is still some stock available for the right side.

12360496 - OEM Impala 55 Wheel. Unfortunately GM has discontinued these wheels. We show no stock available in our locator search.

Being told the part you need is discontinued?



If you need to verify if a part has been discontinued, just send us an email and we will check out availability for you. If we find it has been discontinued, we will check our locator and see if we can point you in the right direction to get the part.

RMS

News

RMS has moved!

OK...so it wasn't a BIG move, but we moved our offices within the same building complex so we have a new suite number. Our new address is:

RMS Auto Parts
433 Kitty Hawk Drive
Suite 226
Universal City, TX
78148

John and Laura can be easily reached either by phone or email. You can call the RMS office Monday through Friday from 8am to 4pm at 888-658-4675 X1011 (John) or X1012 (Laura).

Or you can contact us by email at rms@rmsautoparts.com We check our emails regularly and will get back with you shortly.

