



HAPPY
HOLIDAYS!

RMS Auto Parts



Issue 04

November / December 2009

Dear John,

IN THIS ISSUE

During this holiday season, we are reminded of the people and things we are most thankful for. We would like to thank each of our customers for the privilege of serving you over the past five years. It has been a pleasure getting to know you and your cars and we look forward to another great year ahead.

Customer Rides

Questions Asked This Month

What Has GM Discontinued This Month?

RMS News

Gift Ideas

Winterizing Your Car

We wish you all the best and hope you have a warm, safe and fulfilling holiday season.

Sincerely,
John and Laura Ruffo
RMS Auto Parts

Customer Rides



Unfortunately, we have no new submissions for the Customer Rides Section this month. If you would like your car featured (and we would really love to see them!), please send us an email with some pictures and a brief write-up about the car.

Send your submissions to rms@rmsautoparts.com.

Questions Asked This Month...



Q: "Do you sell chemicals like oils and paints?"



A: "Unfortunately, we do not sell chemicals unless you are local to San Antonio, TX, and can pick it up. Shipping chemicals, with any of the carriers, requires a lot of paperwork, questions, liability risks...in other words, a big hassle."

Q: "I have a 74 Caprice and was wondering if these window rollers will fit my car. Part Number [9666748](#)".

A: "After a little research, we found that YES! These will fit your car. In fact, they fit most B and D body cars through the 90's".

Q: "I tried to order an oil seal, but the shipping via UPS was \$10.37! That seems a bit steep. Is there something you can do to make the shipping less expensive?"

A: "The shipping default on our website is UPS which isn't always the least expensive option. If you click on the other available options on the shipping screen, you will find the least expensive option for very light items like oil seals will always be USPS Priority Mail at \$4.95."

What Has GM Discontinued This Month?



Part Number [10067986](#) - Headlamp Auto Control (Ambient Light Sensor). This fits most B and D Body cars as well as a few other applications. There are still a few out there at dealerships around the country. If you need one, let us know and we'll do a inter-dealership network search for you and let you know what is left and where to get it.

Part Number [12561688](#) - Auto Trans Range Selector Lever Cable. This fits: 1997 - 2003 Corvette (& Z06). There are very few left out there in dealerships across the US. If you're in need of one, let us know and we'll do a locater search for you.

Part Number [12575408](#) - Cruise Control Module. This fits a huge number of GM vehicles from 1999 - 2005.

Part Number [14075724](#) - Clutch Fork Boot Assembly. This fits 1993 - 1995 F-bodies.

Part Number [12523079](#) - Lock Cylinder Emblem (Impala SS) BBB. Fits all 1994 - 1996 Black Impala SS'.

Part Number [15-5538](#) - SEO (Green Silicone) Heater Flow Control Valve W/Hoses. These hoses fit all B-Body vehicles. The black rubber hose assemblies are still available. The part number for the black rubber hoses are [15-5508](#).

If a dealership has claimed the part is discontinued and sent you away, give us a call or send us an email. Where they give up, we persist in our searches. Many times we have been able to give a better answer than "you're outta luck buddy".

RMS News



The RMS office will be closed the morning of Friday, November 20th. We should be back in the office after lunch.

The RMS office will be closed for the Thanksgiving Holiday from November 25 until November 30th. Of course the online store is always open and we will ship orders out as soon after the holiday as possible.

The RMS office will be closed for the Christmas Holiday from December 23 until December 28th and then again December 31st and January 1.

Have a wonderful Holiday!!

Gift Ideas

If you know a car guy that is difficult to buy gifts for, perhaps an RMS Gift Certificate would be the perfect gift! It's easy to use, made to any amount you would like to give, and there is no expiration date.

To order, go to [Order Gift Certificate](#) and fill out the short form. You will receive a Gift Certificate Code to give as a gift.

Winterizing Your Car



Prepare Your Vehicle for Winter with Help from RMS Auto Parts

You wouldn't head out into cold weather without bundling up. Your vehicle faces similar challenges as temperatures drop. The bottom line: it needs a little extra care as the mercury plummets. A little preparation before winter sets in may help prevent hair loss later.

What You Can Do

- Make sure you have a heavy-duty ice scraper and snow brush in your vehicle.
- Cold weather reduces tire pressure, so check tire pressure often. See your owner's manual for directions and details.
- In severe winter temperatures, you may have to change the grade of your engine oil. Check your vehicle's owner's manual for the viscosity grade recommended for your vehicle's engine.
- Check your wiper blades. Cold temperatures can make blades brittle, and ice on the windshield can cause nicks in the blades, decreasing performance.
- If you're planning a trip, take a blanket, extra-warm clothing, a collapsible shovel, a bag of road salt and an extra bottle of windshield-washer fluid. It is also a good idea to include some bottled water and some snack food in case

you get stuck waiting for help far from civilization.

- Put on snow tires if you live in major snow-belt areas. Check your vehicle's owner's manual for details and recommended practices.

Even in climates that don't see subfreezing temperatures or regular snow, the change in season is a great time to inspect or check the following areas:

- Antifreeze - A quick and simple check of the coolant will tell immediately how much protection it will deliver in cold temperatures. Antifreeze that is good to 0° F or -10° F might be fine for Arizona drivers, but not so for those in Minnesota. Make sure your antifreeze will do its job for your area's typical winter temperatures.
- Battery - Very cold weather saps the cranking capability of a battery, and a marginal one that did the trick in the summer may not start your car when the thermometer drops. Have the battery inspected and replace it if the cold-cranking amps aren't sufficient - it'll be easier in the long run than a couple of jump-starts on a freezing January morning.
- Belts and hoses - Extremely cold temperatures can increase the chance of failure for worn or cracked belts and hoses. Use the change in season to inspect and replace as necessary.
- Tires - Cold temperatures can reduce the air pressure in tires, so making sure the tires are properly inflated can enhance fuel economy and prolong the life of the tires. Also, be sure to have the tread wear inspected. For drivers in areas that see ice and snow in the winter, adequate tire tread often means the difference between an easy commute and a tire-spinning ordeal - or getting stuck.
- Wipers - Winter brings precipitation, be it rain, snow, sleet or all of the above. Have your car's wipers inspected for normal operation and have the wiper blades replaced if they smear, streak or "chatter." You'll also want a full reservoir of washer fluid for the winter. One more thing: If you live in a snowy area where the roads are routinely salted, have your car washed often throughout the winter. It will ward off rust and protect the finish of the exterior paint and wheels.

**Save
5%**

Happy Holidays!! We want to help make your Christmas as jolly as possible, so here is a coupon code for 5% off your purchase at RMS. This code will be good for the remainder of 2009.

HappyHolidays2009

Offer Expires: 1/1/2010

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